

# Recovery Services

## Quick Facts:

- Over 166,000 children are served by child support services
- Collected \$223 million
- \$200 million in child support collections
- Where required, established paternity in 96% of all child support cases
- \$3.6 million was returned to State General Fund
- \$26.3 million was collected on behalf of Utah Department of Health for Medicaid reimbursement
- Over \$5.8 million was collected on behalf of Utah Department of Human Services for children in care
- Verified insurance coverage on 291,300 policies; avoiding over \$241 million in Medicaid costs

The primary mission of Office of Recovery Services is to promote responsibility. We help ensure that parents are financially responsible for their children by providing child support services and support for children in care. We also work to help ensure public funds are used appropriately through the efforts of our Bureau of Medical Collections.

## SOME OF OUR SERVICES

- Establish paternity
- Establish and enforce child support
- Establish and enforce medical support
- Modify existing child support orders
- Cost avoid Medicaid expenditures
- Recover Medicaid expenditures

## VOLUNTEER OPPORTUNITIES

Office of Recovery Services does not have volunteer opportunities, however, volunteer opportunities in other state offices can be found by contacting:

Utah Commission on Volunteers  
1-888-755-UTAH (8824), [www.volunteers.utah.gov](http://www.volunteers.utah.gov)

## IF YOU NEED MORE INFORMATION

### Office of Recovery Services (ORS)

801-536-8500, email: [orswebcss@utah.gov](mailto:orswebcss@utah.gov)

### Bureau of Medical Collections

801-536-8500, email: [orswebmc@utah.gov](mailto:orswebmc@utah.gov)

### Co-Parenting Mediation Program

### (Administrative Office of the Courts)

801-578-3826, [www.utcourts.gov/mediation](http://www.utcourts.gov/mediation)

### Federal Office of Child Support Enforcement

303-844-3100, [www.acf.hhs.gov](http://www.acf.hhs.gov)

### Utah Public Assistance Fraud Hotline (Department of Workforce Services)

800-955-2210, email: [wsinv@utah.gov](mailto:wsinv@utah.gov)